



Ysgol Bryn Castell



Code of Conduct for Parents/ Carers

Approved by:

Last Reviewed on: March 2025

Next review due: Autumn Term Annually (or when a legal change / update is required)



Code of Conduct for Parents/Carers

At Ysgol Bryn Castell (YBC), we believe that by building strong relationships between home and school and through working together we are able to achieve the best possible outcomes for our pupils. As a school community we recognise that educating children is a process that involves partnership between Parents/Carers, class teachers and the school community. As a partnership, our Parents/Carers will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage Parents/Carers to participate fully in the life of our school.

Aims:

The purpose of this code of conduct is to provide a reminder to all Parents/Carers and visitors to our school about the expected conduct in order to maintain a safe environment so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding. As part of our safeguarding procedures the school has put this Code of Conduct for Parents/Carers in place to ensure that behaviour from Parents/Carers does not cause the children and staff in school to feel distressed, threatened or unsafe; behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims of the school.

This code of conduct should not deter any genuine concerns, which should be addressed as per the School Safeguarding Policy or School Complaints Policy.

Expectations:

As well as following the guidance set out in our Home-School Agreement, we expect Parents/Carers and visitors to:

- Respect the caring ethos of the school.
- Understand that Parents/Carers and Staff need to work together for the benefit of the pupils.
- Communicate with the school community in a pleasant and courteous manner without causing distress or offence to adults or children.
- Demonstrate in their own behaviour that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Correct their own child's behaviour especially in public where it could otherwise lead to conflict, aggressive or unsafe behaviour.
- Approach the school to help resolve any issues of concern.
- Share any concerns through the appropriate channels by speaking to the class teacher, Senior Leaders, the Headteacher and lastly the Chair of Governors, so that they can be dealt with fairly, appropriately and effectively for all concerned.

Guidelines:

In order to support a peaceful and safe school environment the school will not tolerate the following behaviour from Parents/Carers and visitors:

- Taking pictures or recordings of pupils or staff on school grounds or school trips or when working with pupils
- Shouting either in person or over the telephone
- Speaking in an aggressive/threatening tone
- Physically intimidating e.g., standing very close
- The use of aggressive hand gestures/movements
- Physical threats or aggression including shaking or holding a fist towards another person
- Swearing
- Spitting
- Racist, sexist or homophobic comments including sexual innuendo
- Disrupting any area of the school grounds
- Damaging or destroying school property
- Abusive or threatening written communication including texts, e-mails and letters
- Defamatory, offensive or derogatory comments regarding any member of the school community
- Smoking, or consuming alcohol or drugs on school property



- Inappropriate use of social media involving comments or posting images about the school or members of the school community

NB This is not an exhaustive list but seeks to provide illustrations of such behaviour.

Persons causing nuisance/disruption.

Should **any** of the above behaviour occur on the school premises the school may feel it is necessary to contact the appropriate authorities (e.g. Police) or seek legal advice (e.g. libel/slander) and if necessary, even ban the adult from entering the school grounds.

We would expect that all Parents/Carers would make all persons responsible for collecting children aware of the code of conduct.

Abusive phone calls.

Calls will be terminated if a Parent/Carer shouts or is abusive over the telephone. Calls will also be terminated if a Parent/Carer speaks in an aggressive or intimidating tone over the telephone. The Headteacher, may consider communicating via alternative methods if deemed necessary.

We trust that Parents and Carers will assist our school with the implementation of this code of conduct, and we thank you for your continuing support of the school.

It is the responsibility of the Headteacher and Governors to monitor and annually review this Code of Conduct for Parents/Carers.